

Preparing to Return- Phase 2

Guidance for managing session numbers

As Clubs start to return to limited activity, there may be a need to limit numbers attending sessions to adhere to social distancing and hygiene requirements.

There may also be a need for Clubs to ensure they know who has attended the Club and particular sessions in case of an outbreak of COVID-19 within the membership. This guidance provides table tennis clubs with options to consider for both managing bookings in advance of sessions and registering people on arrival.

It is important that booking and registration information is managed and stored in line with General Data Protection Regulations.

Creating a booking process

To manage the number of people attending sessions, introducing a booking system is encouraged. Capturing the relevant information at this stage, will also make the registration at the session easier as you will already have most of the information you need.

The key information needed upon booking;

- Person's full name
- Contact details
- Emergency contact details
- Which session they are planning to attend
- How they will pay (this should be cashless where possible)

Options for managing bookings;

- 1. A simple word document or excel spreadsheet (see Templates 1 & 2 below)

 Example process;
 - a. Club Secretary (or nominated committee member) emails all members outlining session
 - availability and asking which sessions members would like to attend.
 - b. The template below, or similar, is populated based on responses to the Club Secretary (or nominated committee member)



Online forms eg. Google forms, Survey monkey

Example process;

- a. Club Committee Member creates online survey and emails the link to all members
- b. Members complete survey to book onto sessions
- c. Output varies depending on tool used, but whoever generated the survey should have sight of responses received

Find more information about Google Forms and Survey Monkey

here:

Google Forms: https://www.google.com/intl/en-GB/forms/about/

Survey Monkey: https://www.surveymonkey.co.uk/

Registration of Players on Arrival

Clubs will need to know who has attended sessions and how to contact them in case of a COVID-19 outbreak within the membership. Depending on your chosen booking method, your registration process may vary. Many online forms enable an export of the data in the form of an excel spreadsheet that can be taken to the session.

Clubs may wish to consider having a member of the committee responsible for checking people in on arrival. This way, the information can be stored on a password protected laptop or tablet.

Acknowledgement: Many thanks to Table Tennis England for the use of their resources.



Template 1: Club Sessions Booking Sheet - Managing Sessions

One sheet required for each individual session

Club Name: XX

Session Type: eg. Junior Coaching / open play

Session date / time: XX

Session Capacity: Session lead: XX

Supporting club personnel: XX

Player Name	Contact details (email / telephone)	Emergency contact details	Payment method



Template 2: Club Sessions Booking Sheet - Managing Tables

One sheet required for each day

Club Name: XX Session date / time: XX Session Capacity: Session lead: XX Supporting club personnel: XX

Time	Session Lead	Table One	Table Two	Table Three	
		Name:	Name:	Name:	
4 - 5pm		Contact Details:	Contact Details:	Contact Details:	
		Emergency Details:	Emergency Details:	Emergency Details:	
		Payment method:	Payment method:	Payment method:	
5 - 5:15pm	Cleaning time				
5:15 - 6:15pm		Name:	Name:	Name:	
		Contact Details:	Contact Details:	Contact Details:	
		Emergency Details:	Emergency Details:	Emergency Details:	
		Payment method:	Payment method:	Payment method:	
6:15-6:30pm	Cleaning time				
6:30 - 7:30pm		Name:	Name:	Name:	
		Contact Details:	Contact Details:	Contact Details:	
		Emergency Details:	Emergency Details:	Emergency Details:	
		Payment method:	Payment method:	Payment method:	
7:30 - 7:45pm	Cleaning time				
7:45 - 8:45pm		Name:	Name:	Name:	
		Contact Details:	Contact Details:	Contact Details:	
		Emergency Details:	Emergency Details:	Emergency Details:	
		Payment method:	Payment method:	Payment method:	